

# Utah Consumer Bill of Rights Regarding Towing

Effective 01/01/2020

- The consumer has the right to know they are being charged an appropriate fee. Towing fees are established by the Utah Department of Transportation under Utah Code Annotated §72-9-603 and Utah Administrative Code R909-19. <http://www.udot.utah.gov/main/f?p=100:pg:::::1:T,V:396>

## Rates for vehicles rated for 10,001 lbs. up to 26,000 lb

<b>Non-Consent Police Generated Tow</b>	<b>Non-Consent Non Police Generated Tow (PPI)</b>
Tow Fee – Up to \$276 per hour Storage Fee (outside) - Up to \$60 per day Administrative Fee – Up to \$35 Fuel Surcharge (if applicable) – See R909-19-14	Tow Fee – Up to \$276 Storage Fee (outside) - Up to \$60 per day Administrative Fee – Up to \$35 Fuel Surcharge (if applicable) – See R909-19-14

- All non-consent tows must be reported to the Utah Motor Vehicle Division via the Impound Vehicle System before payment can be collected as per Utah Code Annotated § 41-6a-1406 and §72-9-603. The consumer can verify it has been reported at [www.tow.utah.gov](http://www.tow.utah.gov). The consumer has a right to ask for documentation that the vehicle has been entered into the Impound Vehicle System showing the date and time storage began.
- The tow truck motor carrier, driver(s) and vehicle(s) must comply with Federal Motor Carrier Safety Regulations. <http://udot.utah.gov>. Click on the Motor Carrier Division link.
- The consumer has the right to file a complaint alleging: overcharges, inadequate certifications for the driver, truck, company and violations of Federal Motor Carrier Safety Regulations, Utah Code Annotated or Utah Administrative Code. A complaint may be filed with the Utah Department of Transportation, at [www.udot.utah.gov](http://www.udot.utah.gov) by clicking on the Motor Carrier Division link, then clicking on tow trucks link.